

Getting Started



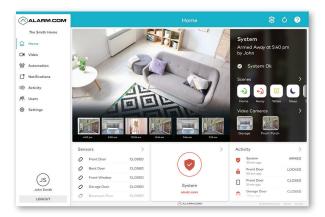
LOGIN INFORMATION

Username: _____

Password: _____

LOGIN AT www.alarm.com/login

Log in using the username/ temporary password sent to you via email to manage and view your system from the Homepage.



2 SET UP USER CODES

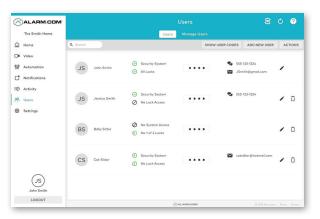
Set up user codes for your family members, friends, dog walker, nanny or anyone who has access to arm/disarm your panel.

Users > Add New User

Also assign user-specific access, permanent or temporary, to selected access points (security system, locks, etc.) for a specific date and time range.

Users > Manage Logins > Add Logins

Add new users with their own username and password to your One SmartHome App to secure and automate your home.



3 CONFIGURE NOTIFICATIONS

Receive real-time alerts (email or push) due to a system occurrence, such as the system reporting an alarm, if someone forgets to arm the system, or if a door is left open. You can also add and manage notifications from the Alarm.com Mobile App.

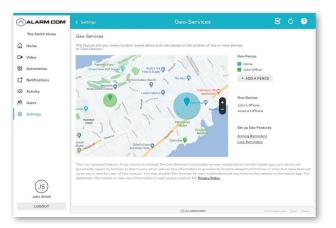
Notifications > + New Notification > Select default or customize your own > + Add Recipient > Save Notification

e Q Search		Notifications				
e search				+ NEW N	OTIFIC.	ATION
Lock Activity	Lock Left Unlocked If the Front Door has been left unlocked by 11 AM Notify Dan's iPhone	Anytime			/	Û
Lock Activity	Lock Activity Whenever there is any lock activity notify Notify Dan's iPhone	Anytime			/	Û
Arming Event	Arming Event When Any User/Keyfob performs arming action Notify Dan's iPhone	Anytime			/	Û
Alarm	Alarm When alarm type needed alarm is reported by Notify Dan's iPhone	Anytime			/	Û
Thermostat Alert	Temperature Notification When Living Room Tstat is above 30 degrees Notify Dan's iPhone	Anytime			/	Û
	Activity Lock Activity Arming Event Alorm	Left Activity Unit reprod Door has base in the valuated by 11 AM North Door Nime Lesk Lesk Activity Lesk Weinsprace Town in any hole activity northly horthy Door Nime Arming Feet Weins Any Use/Kortho performs arming action Natry Door Nime Airam Alarm Alarm Wein Any Mended alarm is reported by Natry Door Nime Tamenation Tamenation Nime Tamenation Wan Any Mended alarm is reported by	Loth Activity Loth From Door has base whet fur valuables by 11 AAM Anytime Lock Lock Activity New Power Anytime Lock Wennew Tomm in way lock activity notify Anytime Arming Event Manage Seet Anytime Airming Aning Event Manage Seet Airming Aning Seet Anytime Airming Aning Seet Anytime Airming Management to the mediad dama is insported by Anytime Thermostant Thermostant Statistication Management Statistication	Left Activity Utura Freen Dave has been first unlaked by 11 AM Anytime Composition Lesk Lesk Activity Manufactore for the unlaked by 11 AM Anytime Composition Lesk Lesk Activity Manufactore for the unlaked by 11 AM Anytime Composition Arming Forest Animg Seet Manufactore for the unlaked by 11 AM Anytime Composition Alarm Manufactore for the unlaked alarm is reported by Anytime Composition Thermoster Thermoster Statisticatore Wan Anyto Bratisticatore Statisticatore Wan Long Bratisticatore Anytime Composition	Lock Activity Lock Inter France Court has been left unitable by 11 AM Arytime Lock Lock Activity Anytime Activity Manner of bala controls be stability notify Anytime Arring Arring Event Notify Davis Theme Anytime Arring Manner of bala controls be stability notify Anytime Arring Manner of bala controls be needed down is reported by Anytime Alarm Manner bala controls be needed down is reported by Anytime Thermostering Thermostering Statistics Anytime Thermostering Thermostering Statistics Anytime	Left Activity If the fourt Date labels in if it units labels do ITAM Anytime Left Netty Date Visit Netty Nety Ne

4 ENABLE GEO-SERVICES

Create Geo-Fences to enable location-based rules and alerts that automatically adjust your home's settings. Geo-Services use the location of your smartphone to detect when you're leaving or approaching your home. You must first enable location services in the Mobile App before configuring Geo-Services on the Alarm.com website.

Settings > Geo-Services > + Add a Fence > Position the pin to the desired area



Setting up and Managing your Emergency Contact List

We require our customers with Professional Monitoring Services (SmartHome Security and SmartHome Security+ packages) to have a minimum of **three emergency contacts** listed and to ensure that your contact list is up to date and maintained.

To add and manage your emergency contact list:

- Login to your SmartHome Alarm.com account on your PC / Laptop
- 2 Go to Settings (located on the left menu)
- 3 Select Monitoring Station
- Select "Add" to add your emergency contact. Please ensure that you include the full telephone number including area code (i.e. "441")

Getting Started with Your Alarm.com Mobile App

1 DOWNLOAD THE APP

The Alarm.com App for phone and tablet is available for download on **Coogle Play Store** and **Apple App Store**.



You can also control and monitor your system using your Apple Watch, Amazon Echo and Google Home.*

2 NAVIGATE THE DASHBOARD

View and control your system from the palm of your hand with the easy-to-navigate Dashboard. Arm and Disarm your panel, adjust Lights, Locks and Thermostats.

3 ENABLE NOTIFICATIONS

Click Notifications to enable Push Notifications. You can also add or manage your push, and email notifications on-the-go.

A System Not Armed notification will remind you if you forget to arm your system when you're away from home.

ALARM.COM X The Smith Home: The system was not armed when John left Home at 12:15 PM Armed Away Armed Stay

4 ACTIVATE GEO-SERVICES

Enable automatic rules and alerts based on your phone's location through Geo-Services.

Be alerted if you've left home without arming your system, pause video recordings for privacy, and have your thermostat adjust when you're approaching home.

Geo-Services > Toggle to ON > Draw Geo-Fence on your Online Account

*Services only available on certain plans and hardware..



Onecomm.bm/SmartHome

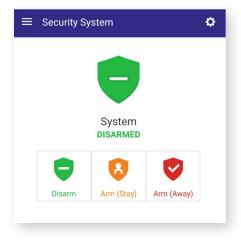
Cetting Started Guide - Home Security Section Automation and Security

Our Security features are available to customers on Smart Automation, Smart Security and Smart Security+ packages.

ARM OR DISARM MY SYSTEM

Using your One SmartHome App, tap on the Security System on your home screen.

On your Mobile / PC (SmartHome App)



Keypad linked to your panel in your home



ARM (STAY):

Arms the system perimeter (entry / exit doors) and is typically used during the night when occupants are sleeping.

- On your SmartHome App tap on the orange shield "Arm (Stay)"
- On your keypad Enter your four digit user code and press the "Home" key. The red LED will flash and the Keypad sounds 3 beeps

ARM (AWAY):

Arms all the sensors and entry / exit door contacts attached to your alarm system and is typically used when occupants are out of the home.

- On your SmartHome App tap on the red shield "Arm (Away)"
- On your keypad Enter your four digit user code and press the "Lock" key. The red LED will flash and the Keypad sounds a long beep

You can also turn off Entry Delay to arm the system from your SmartHome App. This will activate your alarm system and will NOT provide any entry or exit delay prior to the system.

DISARM: Disarms the security system

- On your SmartHome App tap on the green shield "Disarm"
- On your keypad Enter your four digit user code and press the "Un-Lock" key. The red LED will flash and the Keypad sounds 2 beeps



Copyright © 2019 Alarm.com. All rights reserved. Alarm.com and the Alarm.com Logo are registered trademarks of Alarm.com.