## **Disable the Mobile Device Management (MDM) Lock:**

This step is for business/ corporate devices only.



- 3. Select VPN & Device Management.

					_
iPhone Storage	>	VPN	VPN	Not Conne	cted >
Background App Refresh	>	MORI	LE DEVICE MANAG	EMENT	
			Workspace Se		5
Date & Time	>		WORSpace Se	el vices	
Keyboard	>				
Fonts	>				
Language & Region	>	1.1			
Dictionary	>				
VPN & Device Management	>				
Legal & Regulatory	>				
Transfer or Reset iPhone	>				
Shut Down					

If you don't see **Device** Management, then there is no MDM profile installed on your phone.

If you do see **Device** Management, then you may have an MDM profile installed (e.g., BlackBerry UEM, AirWatch, etc.). Select More Details to view the profile and contact your IT Administrator to remove the MDM profile before trading in the phone.