

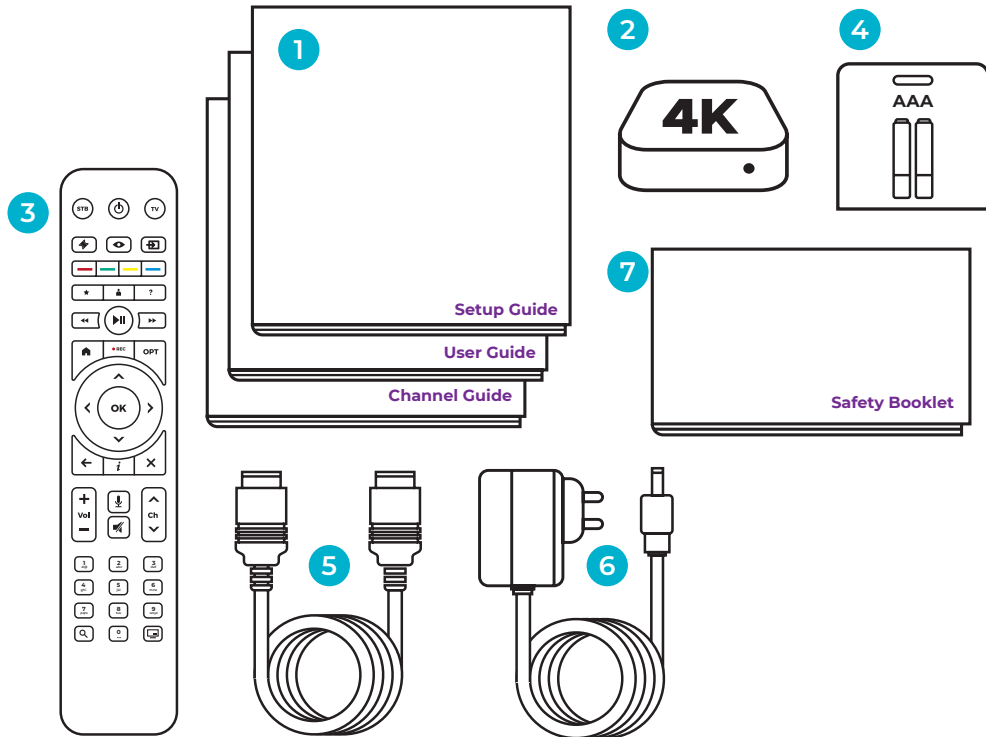
One

**FibreWire TV**

# Setup Guide

# What's in your OneBox Kit?

- 1 Welcome Kit – Setup Guide, User Guide and Channel Guide
- 2 4K OneBox Media Player (1)
- 3 Remote Control Unit (1)
- 4 Pack of AAA Batteries for Remote Control Unit (1)
- 5 HDMI Cord (1)
- 6 Power Adaptor (1)
- 7 Safety Booklet (1)





## Before connecting your new OneBox...

1. Ensure that you have access to a working electrical outlet.
2. We recommend connecting your OneBox directly to your modem using an Ethernet cable to access the internet. If you are unable to connect with an Ethernet cable, a strong WiFi signal may be used. More information supporting home WiFi connections can be found at [onecomm.bm/internet-support](http://onecomm.bm/internet-support).
3. This setup process is required for each individual OneBox media player.

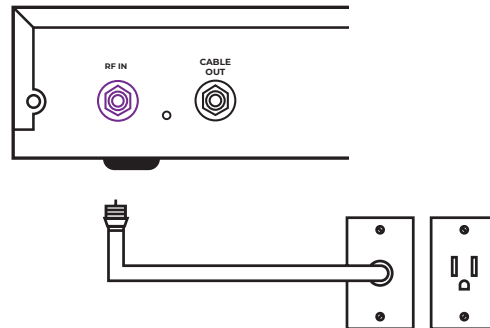
# Setup Instructions

*Let's begin powering up your new OneBox and connecting it to your TV.*

- 1 Follow the TV cable connection from the outlet in your wall to your current set top box. Unscrew the cable. Find the **RF IN** connection on the back of your OneBox. Attach your cable to this connection.

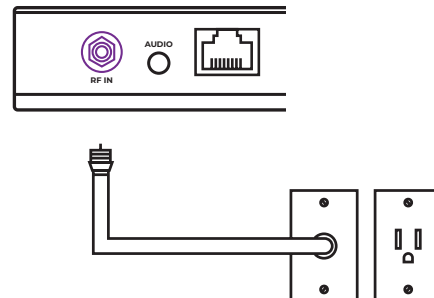
## Current Set Top Box

Disconnect by unscrewing cable from **here**.



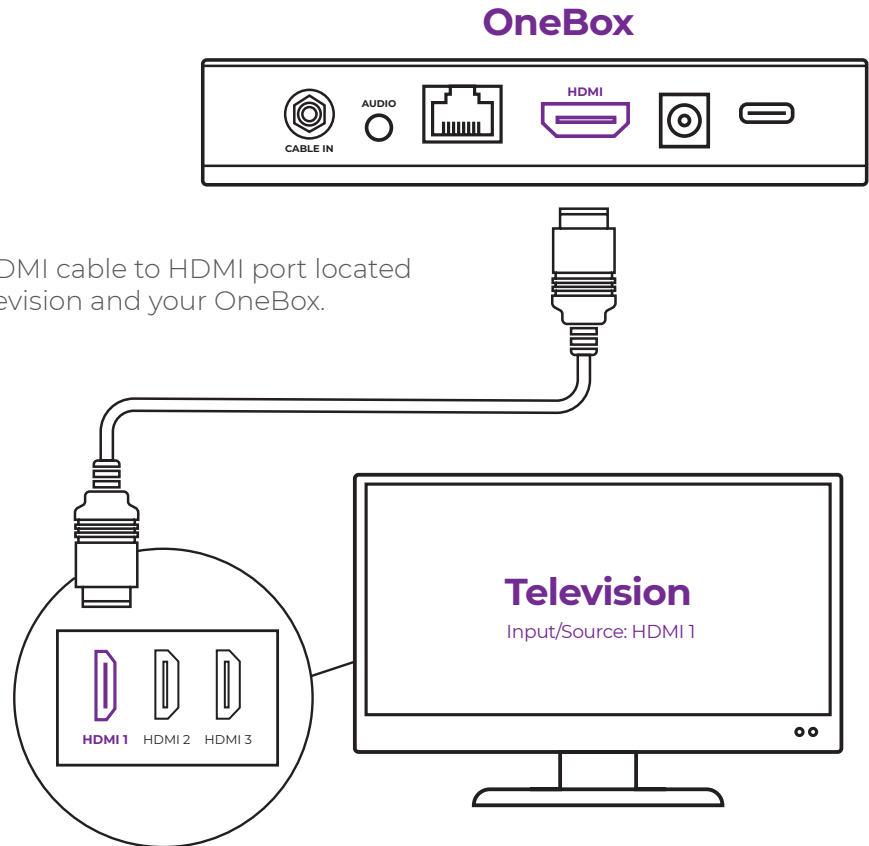
## OneBox

Now connect new device by attaching cable **here**.



## Setup Instructions (Cont.)

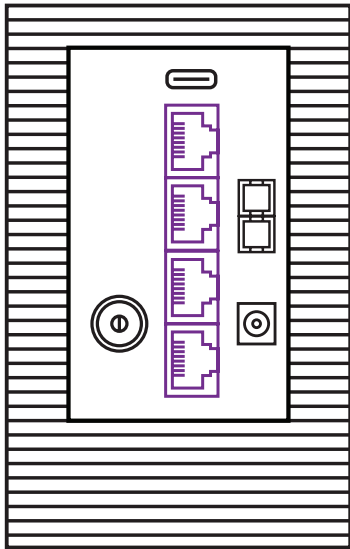
- Next you will want to remove the HDMI cable from your current set top box, and connect it to your OneBox. If you are connecting an HDMI cable for the first time, ensure that your port selection matches your TV input/source.



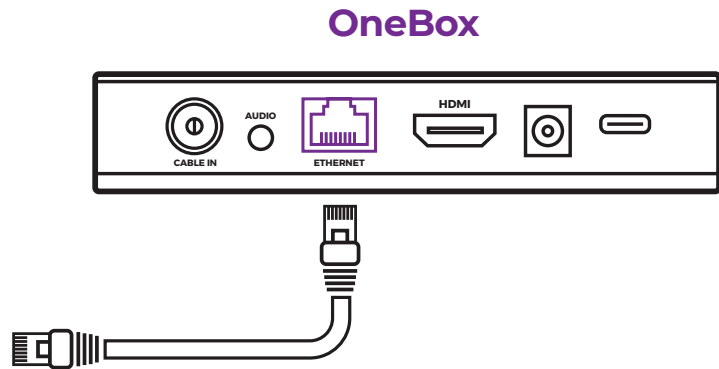
**Note:** All HD TVs have HDMI ports for you to connect your OneBox media player. Contact us at 700.7700 if you have an older TV that does not have an HDMI port. More details and instructions will be provided.

## Setup Instructions (Cont.)

- 3 Connect your OneBox Media player to your modem/router using an Ethernet cable. If your OneBox is located away from your modem/router, use a WiFi network to connect it to the Internet.

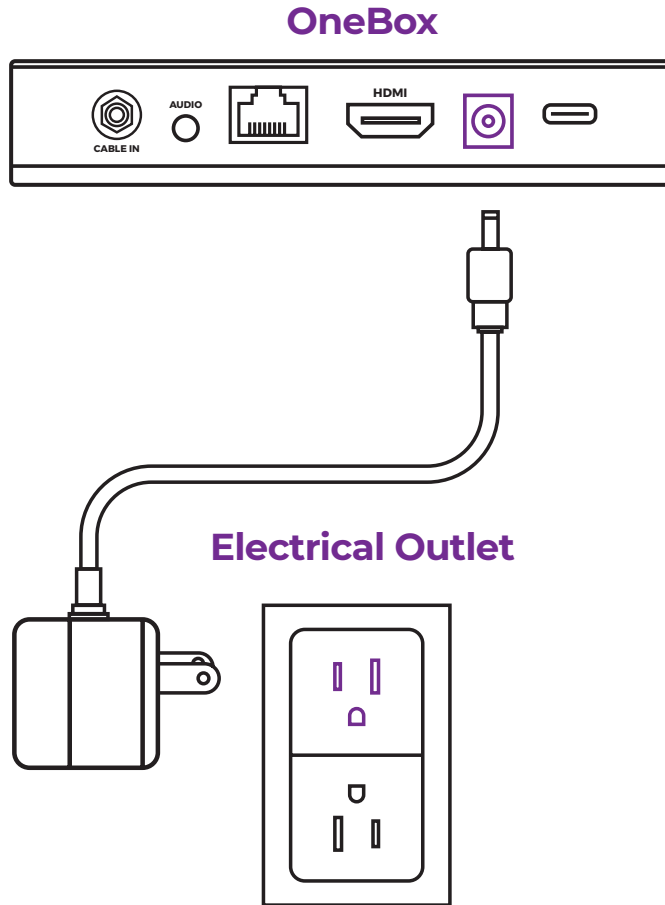


Modem



## Setup Instructions (Cont.)

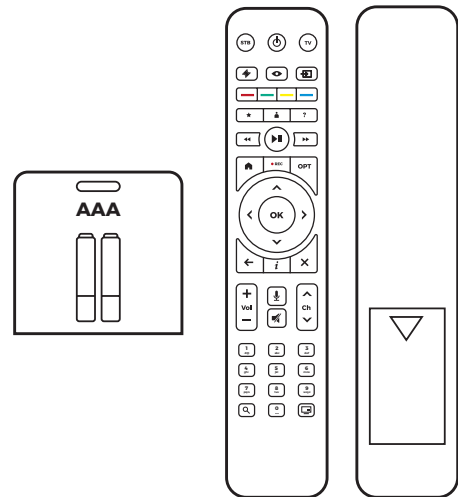
- 4 Attach the power cord to your OneBox, then plug it into a working electrical outlet.



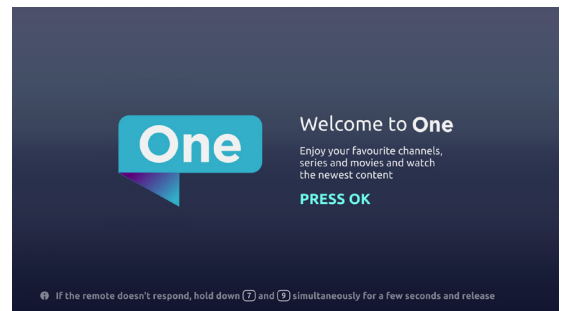
# Programming Your OneBox

To enjoy the full range of FibreWire TV features on your OneBox, we recommend using our FibreWire Internet service.

- 5 Insert two AAA batteries into your remote control.



- 6 Power on your TV to pair your Remote Control with your OneBox.



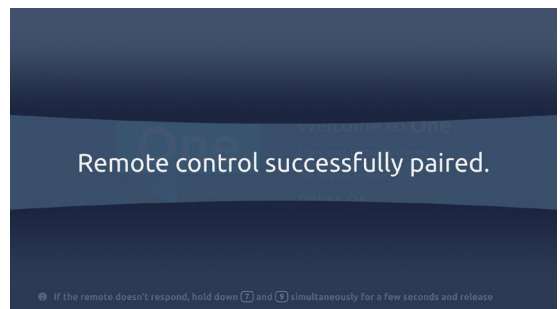
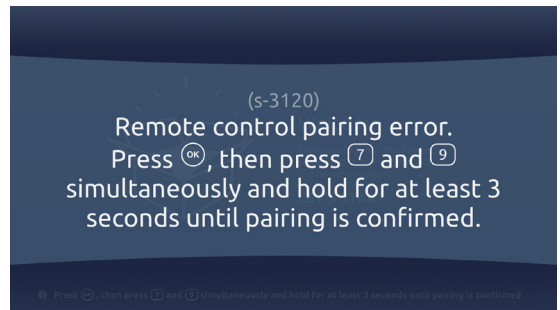
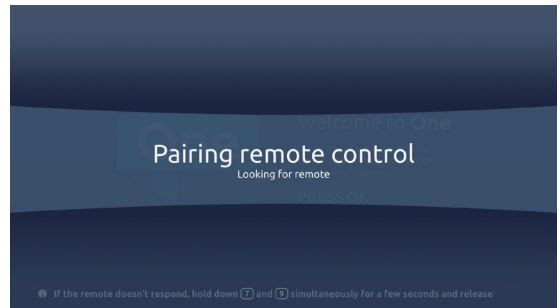
# Programming Your OneBox

- 7 A message will be displayed on your TV screen advising when the Remote Control pairing process has started.

**IMPORTANT:**

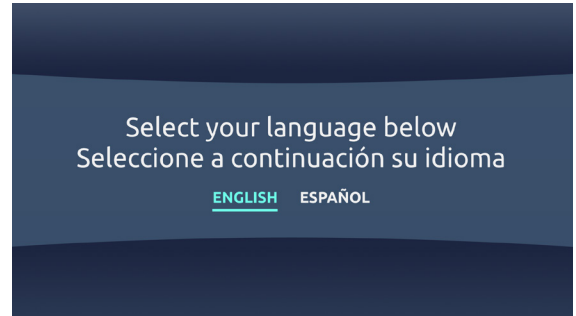
- *You must stand close to the OneBox when pairing it with the remote control for the first time.*
- *Each remote control can only operate a single OneBox media player and not multiple units.*

- 8 If the remote control does not pair with the OneBox, follow the instructions on your TV screen.
- 9 You will see a 'successfully paired' message once the OneBox and your Remote Control are in synch.

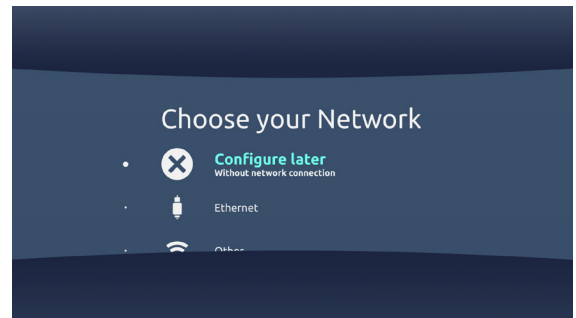


# Programming Your OneBox

- 10 Next, select your preferred language. You can change this information at any time from the Settings Menu.



- 11 Choose your network type to connect the OneBox

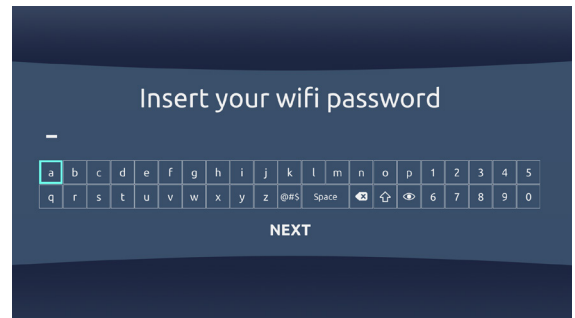
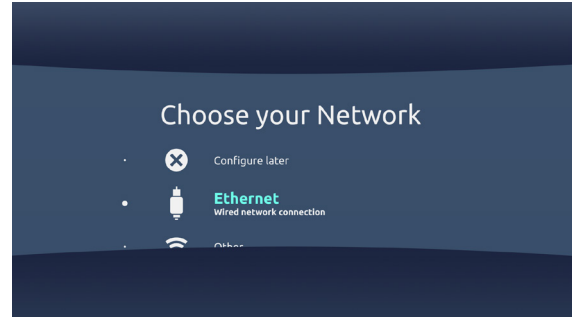


# Programming Your OneBox

- 12 If you are unable to connect using an Ethernet cable
- Connect to your 5 GHz WiFi network\*.
  - If you do not see your WiFi network as an available connection, or you do not subscribe to Internet, skip to step 16.

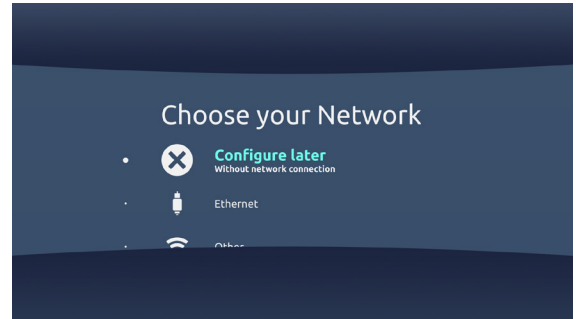
\*FibreWire TV is supported by the 5 GHz WiFi band to provide you with the best overall experience.

- 13 Once your WiFi network has been selected, you will be prompted to enter your WiFi password. For assistance with recovering your WiFi password, visit our online support page at:  
<https://onecomm.bm/internet-support>.

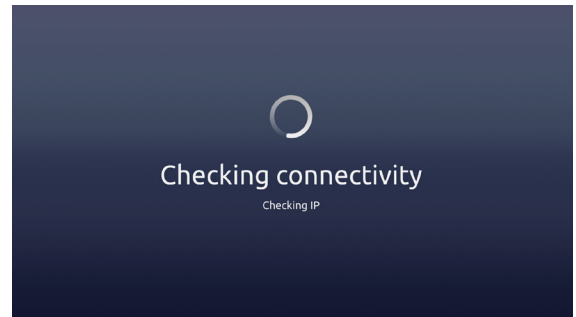


# Programming Your OneBox

- 14 You may choose to connect your OneBox to the Internet at a later time by selecting Configure Later. Select this option if you do not have an internet subscription at your home and/or you do not see your home WiFi network listed.

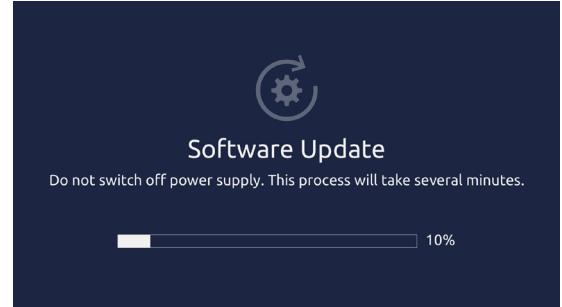


- 15 Once your network option has been selected, you will see a series of screens checking your connectivity, installing and synchronizing channels.

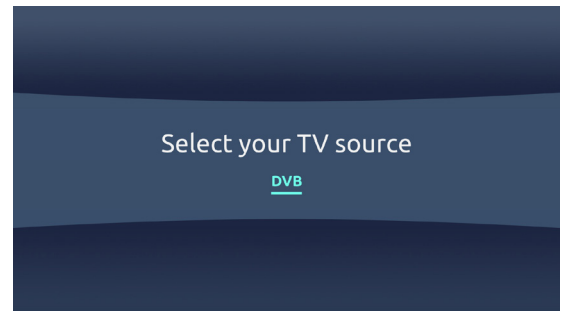


# Programming Your OneBox


- 16 Next, a software update will take place to ensure your OneBox has the latest software. This process may take up to 10 minutes.



- 17 Follow the on-screen instructions including selecting DVB as your TV source.



# Programming Your OneBox

- 18** Reconnecting your OneBox to the Internet will be required. If you connected using WiFi, re-enter your WiFi password. Follow steps 11 to 14 for more details.
- 19** To connect your OneBox to the Internet at a later date, press Home (  ), Settings, General, and then scroll down to Network Configuration.

If you choose to connect your OneBox to the Internet at a later time, select Configure Later as indicated on the screen and dial 700-7700 for assistance.

- 20** Finally, it's time to name your OneBox. We recommend you use familiar terms or names such as "Family Room" or "John's TV". This will assist you when selecting the TV you would like to control from our FibreWire TV App.

